


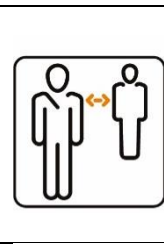







## COVID-19 Safety Measures for the Coach Industry in particular for our *City Tours and Excursions*

The safety of our employees and passengers is our number-one priority and we offer comprehensive safety measures to prevent the spread of the SARS-CoV-2 virus. The measures are based on the safety concept of the Federal Council and the Car Tourisme Suisse (ASTAG) association, which has been approved by the Federal Office of Public Health (FOPH).

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|    | <p>The traditional handshake must be avoided.</p>   |
|    | <p>The hygiene rules are important. Wash your hands thoroughly with soap whenever possible. As this is not possible in coaches, disinfectant dispensers are provided at the entrance. Passengers should make use of them.</p>   |
|   | <p>Cough and sneeze into the crook of your arm or a tissue.</p>   |
|  | <p>Whenever possible, maintain a distance of at least 2 meters from other people. This applies to both our employees and our passengers. If this is not possible, it is recommended that you wear a face mask (this is a matter of personal responsibility).</p> <p><i>Face masks must generally be worn at all times on <b>City Tours and Excursions</b> (they can be obtained from us before the start of the tour).</i></p>  |
|  | <p>In our coaches, the 1. row behind the driver and the tour guide will be left empty so that our staff can maintain the necessary distance. For the same reason, only the rear door will be opened.</p>  |
|  | <p>So that our passengers can maintain as much distance from one another as possible, we will not completely fill our coaches. If this is not possible, we recommend that passengers wear face masks (this is a matter of personal responsibility). Passengers are requested to return to the same seat after stops.</p> <p><i>Because the number of passengers on <b>City Tours and Excursions</b> cannot be predicted, face masks should generally be worn at all times (they can be obtained in our coaches).</i></p> <p><i>Passengers are requested to return to the same seat after stops.</i></p> |

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|  | <p>We recommend wearing face masks if the necessary distance cannot be maintained. Compliance with this recommendation is each passenger's personal responsibility. Our driver and tour guide will wear masks as soon as they move within two meters of other people – in particular when loading and unloading luggage, when passengers are embarking and disembarking and when distributing items to passengers.</p> <p><i>Passengers will only be admitted onto <b>City Tours and Excursions</b> if they are wearing face masks (these can also be obtained on our coaches). Our driver and tour guide will wear masks as soon as they move within two meters of other people – in particular when loading and unloading luggage, when passengers are embarking and disembarking and when distributing items to passengers. Passengers should also pay attention to the information provided by our tour guides about the safety concepts of our partners (third-party services included in our excursions, railways, cable cars, boat trips, cross-border regulations, etc.).</i></p> |
|  | <p>Every vehicle has a (limited) emergency supply of the following:</p> <ul style="list-style-type: none"> <li>• Medical thermometer (touchless)</li> <li>• Hand disinfectant</li> <li>• Disposable gloves</li> <li>• Face masks</li> </ul>   |
|  | <p>The cabins of our coaches are continually supplied with fresh air and the surfaces are both cleaned and disinfected on a daily basis, with a particular focus on the points inside the vehicle that passengers regularly touch (grab handles, folding tables, arm rests, the on-board toilet, buttons for adjusting the seat position, support surfaces, etc.).</p>  |

Our employees (drivers and tour guides) have been given detailed information about the safety concept and are aware of their duties with regard to keeping our passengers informed and implementing the requirements.

### **Exclusion of liability**

Any liability on the part of Hans Meier Tourist Ltd. – Gray Line Zurich in connection with the safety concept is excluded.

Zurich, June 16, 2020